

Cricut Joy Xtra™ TWO (2) YEAR LIMITED WARRANTY



ENGLISH – AUSTRALIA
v3.0 (last modified August 2026)

This LIMITED WARRANTY (this “Warranty”) is between you and Cricut, Inc., dba CRICUT™.

Your Cricut Joy Xtra™ machine (the “Product”) is guaranteed against defects in materials and workmanship for a period of two (2) years from the date of its original retail purchase ('Warranty Period'). If a defect arises during the Warranty Period, Cricut has the option to: (1) repair the Product at no charge using new parts or parts that are functionally equivalent to new in terms of performance; (2) exchange the Product with a functionally equivalent product that is new or equivalent to new in terms of performance; or (3) refund the original purchase price. This Warranty excludes damage from abuse, accident, misuse, physical and/or software modifications or other causes that are not defects in materials and workmanship. Do not operate the product in temperatures above 104°F (40°C) or store the product in temperatures above 122°F (50°C). Operation or storage in temperatures in excess of the stated temperatures voids this warranty. Any recovery is limited to the original purchase price. No other person/entity may modify this Warranty and your retail seller is solely responsible for any other warranties.

This Warranty applies to the Cricut Joy Xtra™ machine. It does not apply to blades and blade housings, accessories, packaging, software, tools, materials or other non-machine items. Cricut does not guarantee or warrant uninterrupted use of the Product or its supporting software.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, CRICUT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR SERVICE OF THE PRODUCT. THE WARRANTY AND REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE OF ANY OTHER WARRANTIES AND REMEDIES, WHETHER ORAL, WRITTEN, EXPRESS, STATUTORY OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, CRICUT DISCLAIMS ALL IMPLIED AND STATUTORY WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALLOWED AND DISCLAIMED WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country, where some limitations or exclusions are not allowed under local laws. This may include the length of the warranty. This Warranty only applies to the country of the Product's intended sale.

THIS WARRANTY DOES NOT MODIFY OR AMEND YOUR STATUTORY RIGHTS.

In order to obtain the warranty service, please contact Cricut on +1-877-727-4288. Proof of purchase may be required to verify warranty eligibility. You can learn more about how your Warranty will be serviced by visiting cricut.com/warranty.

This Warranty is issued by:

Cricut, Inc.
10855 South River Front Parkway
South Jordan, UT 84095 USA

For Australia:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits provided to you by this Warranty are in addition to other rights and remedies available to you under Australian law, including under the Australian Consumer Law.

To make a claim under this Warranty, contact Cricut at +1 (877) 727-4288, by email at support@cricut.com, or visit cricut.com/warranty. You will need to provide proof of purchase and a description of the defect. Cricut will assess the claim and, if the claim is valid, will replace or refund the Product at its option. In most cases, Cricut will ship a replacement Product directly to you and no return of the original Product will be required.

Cricut will bear all costs of any valid warranty claim, including the cost of shipping any replacement Product to you. If Cricut requires you to return the Product, Cricut will provide a prepaid shipping label or reimburse your reasonable return shipping costs. To request reimbursement of any expenses incurred at Cricut's direction in connection with a warranty claim, contact Cricut at the details above.