

Cricut Joy® ONE (1) YEAR LIMITED WARRANTY



ENGLISH – CANADA

v3.0 (last modified August 2026)

This LIMITED WARRANTY (this “Warranty”) is between you and Cricut, Inc., d/b/a CRICUT®.

Your Cricut Joy® machine (the “Product”) is guaranteed against defects in materials and workmanship for a period of one (1) year from the date of its original retail purchase or date of its delivery (if later than the date of purchase) (“Warranty Period”). Because Cricut cannot control the quality of products sold by unauthorized sellers, this Warranty applies only to Products purchased from Cricut or a Cricut authorized seller in the United States or Canada, unless otherwise prohibited by law. Cricut reserves the right to reject warranty claims for products purchased from unauthorized sellers, including unauthorized internet sites. Except where prohibited by applicable law (which may include the Province of Quebec), this Warranty applies only to the original purchaser of the Product and is not transferrable.

If a defect covered by this Warranty arises during the Warranty Period, Cricut, at its option, will (1) repair the Product at no charge using new parts or parts that are functionally equivalent to new in performance, (2) exchange the Product with a functionally equivalent product that is new or equivalent to new in performance, or (3) refund the original purchase price of the Product in the event Cricut is unable to provide a replacement and repair is not commercially practicable or cannot be timely made. This Warranty excludes damage from abuse, accident, misuse, negligence, normal wear and tear, physical and/or software modifications, or other causes that are not defects in materials and workmanship. Do not operate the Product in temperatures above 104°F (40°C) or store the Product in temperatures above 122°F (50°C). Operation or storage in temperatures in excess of the stated temperatures voids this Warranty. Any recovery is limited to the original purchase price. No other person/entity may modify this Warranty, and your retail seller is solely responsible for any other warranties.

This Warranty applies to the Cricut Joy® machine. It does not apply to blades and blade housings, accessories, packaging, software, tools, materials, or other non-machine items. Cricut does not guarantee or warrant uninterrupted use of Product or its supporting software.

UNDER NO CIRCUMSTANCES SHALL CRICUT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR SERVICE OF THE PRODUCT. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE STATED HEREIN. THE WARRANTY AND REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE OF ANY OTHER WARRANTIES AND REMEDIES, WHETHER ORAL, WRITTEN, EXPRESS, STATUTORY, OR IMPLIED. ALL IMPLIED WARRANTIES OR CONDITIONS THAT MAY BE APPLICABLE TO THE PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Any oral or written description of the Product is for the sole purpose of identifying the Product and shall not be construed as an express warranty. Some States or provinces (which may include the Province of Quebec) do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. Where any term of this Warranty is prohibited by such laws, it shall be null and void, but the remainder of the Warranty shall remain in effect.

This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State and province to province. The disclaimers, exclusions, and limitations of liability under this Warranty will not apply to the extent prohibited by applicable law (which may include the Province of Quebec). This Warranty only applies to the country of the Product's intended sale.

THIS WARRANTY DOES NOT MODIFY OR AMEND YOUR STATUTORY RIGHTS.

In order to obtain warranty service, contact Cricut at +1 (877) 727-4288. Proof of purchase will be required to verify warranty eligibility. You can learn more about how your Warranty will be serviced by visiting cricut.com/warranty.

If you have any questions about whether a seller is authorized, please call us at +1 (877) 727-4288.

This Warranty is issued by:

Cricut, Inc.
10855 South River Front Parkway
South Jordan, UT 84095 USA