

Cricut Joy™ ONE (1) YEAR LIMITED WARRANTY



ENGLISH – SOUTH AFRICA
v3.0 (last modified August 2026)

This LIMITED WARRANTY (this “Warranty”) is between you and Cricut, Inc., dba CRICUT™.

Your Cricut Joy™ machine (the “Product”) is guaranteed against defects in materials and workmanship for a period of one (1) year from the date of its original retail purchase ('Warranty Period'). If a defect arises during the Warranty Period, Cricut has the option to: (1) repair the Product at no charge using new parts or parts that are functionally equivalent to new in terms of performance; (2) exchange the Product with a functionally equivalent product that is new or equivalent to new in terms of performance; or (3) refund the original purchase price. This Warranty excludes damage from abuse, accident, misuse, physical and/or software modifications or other causes that are not defects in materials and workmanship. Do not operate the product in temperatures above 104°F (40°C) or store the product in temperatures above 122°F (50°C). Operation or storage in temperatures in excess of the stated temperatures voids this warranty. Any recovery is limited to the original purchase price. No other person/entity may modify this Warranty and your retail seller is solely responsible for any other warranties.

This Warranty applies to the Cricut Joy™ machine. It does not apply to blades and blade housings, accessories, packaging, software, tools, materials or other non-machine items. Cricut does not guarantee or warrant uninterrupted use of the Product or its supporting software.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, CRICUT IS NOT LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR SERVICE OF THE PRODUCT. THE WARRANTY AND REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE OF ANY OTHER WARRANTIES AND REMEDIES, WHETHER ORAL, WRITTEN, EXPRESS, STATUTORY OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, CRICUT DISCLAIMS ALL IMPLIED AND STATUTORY WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALLOWED AND DISCLAIMED WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state and country to country, where some limitations or exclusions are not allowed under local laws. This may include the length of the warranty. This Warranty only applies to the country of the Product's intended sale.

THIS WARRANTY DOES NOT MODIFY OR AMEND YOUR STATUTORY RIGHTS.

In order to obtain the warranty service, please contact Cricut on +1-877-727-4288. Proof of purchase may be required to verify warranty eligibility. You can learn more about how your Warranty will be serviced by visiting cricut.com/warranty.

This Warranty is issued by:

Cricut, Inc.
10855 South River Front Parkway
South Jordan, UT 84095 USA